

HUSKY 100% ASSEMBLED TRICYCLE SHIPPING POLICY

Given the weight and size of your assembled tricycle, your order will be shipped via a common carrier. With freight shipments, you are required to be there to unload and sign for the delivery. If the receiving point is a residential address, a lift gate is available to lower the pallet to the ground for unloading. Once on the ground, the cargo is considered delivered. If delivery address is commercial, liftgate is provided upon request.

Please be advised that deliveries are only completed Monday-Friday, during typical business hours. The carrier may not call ahead of time before delivery. You can call the trucking company or track the delivery online to find out the estimated delivery date. If you need assistance with contacting the trucking company or need assistance with tracking, please call our customer service and we will be happy to assist you. Tracking information will be emailed after the order is shipped.

When the shipment arrives, please inspect the pallet carefully before signing the delivery receipt. All damages, including tears or holes in the carton covering your tricycle must be noted on the delivery receipt and signed by the driver for a claim to be processed. If there is significant damage to the packaging, please tell the driver that you need to inspect the content before accepting delivery. If content is damaged, refuse the delivery, and note 'refused for damage'. Please call us at (800) 392-3337 if you have any questions.

Your tricycle will arrive fully assembled. However, for safe shipping, we disconnect the handlebar. If you have added optional front basket, we also detach the basket and leave the mounting brackets in place for easy re-attachment. Certain optional accessories such as safety flags are also removed for shipping. Only the bracket is installed.

Please confirm your understanding and acceptance of the delivery process by clicking on the 100% Assembled choice in the "Shipping Policy for 100% Assembled Trikes" drop down box.